

Important Information For Customers

This is a Policy Summary and does not contain the full terms and conditions of the insurance contract, which can be found in the Policy Wording.

Insurer	Millburn Insurance Company Limited
Type of Insurance and Cover	Catering Trailer Policy
Features and Benefits	As chosen by the Insured, the three choices of cover level being:- Accidental Damage Only Accidental Damage and Fire Accidental Damage, Fire and Theft
Exclusions or Limitations	Policy Excess (applicable to each and every claim) Generators and Gas bottles Damage to Property whilst being worked upon Road traffic act liability Frozen food Riot or Malicious Damage claims reported after 7 days of the incident occurring and all other claims reported after 30 days of the incident occurring. Losses occurring when the trailer is unattended and not at the specified out of use address or compound.
Warranties	All of the following to be used whilst not in transit:- Key operated Hitch Lock (identified by own key number) and of British Standard Wheel clamp of British Standard
Duration of Contract	As specified on the Policy Schedule and not longer than 12 months
Cancellation	We hope you are happy with the cover this Policy provides, but if you are not then the Policy can be cancelled within 14 days of the inception of the Policy. If you do cancel, we will refund your premium after deducting a 'time on risk' charge.
Claims Address	In the first instance the Agent who arranged this insurance for you.

Complaints Procedure

If you feel that we have failed to provide you with a first class service, please write and tell us and we will do our very best to resolve the matter with you. If you have any complaint or issues over the handling of a claim you should, in the first instance, contact the Agent with whom you arranged this insurance.

Compensation

Millburn Insurance Company Limited is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme in the unlikely event that it cannot meet its obligations. This depends on the type of business and circumstances of the claim. Further details can be obtained from www.fscs.org.uk.